Report of the Guest lecture held on 20th March, 2023

The Department of Management, K. C. Das Commerce College organised a guest lecture on the topic "Consumer Protection and Awareness- special emphasis on Case Laws under Consumer Protection Act, 2019". The speakers for the lecture were Ms. Prity Das and Mr. J.K. Bhuyan, who are advocates of the Gauhati High Court.

The lecture was held on 20^{th} March, 2023 at 12.45 PM at the Digital Conference Hall – II. It was attended by 70 students of B.Com 6th Semester. The lecture was also attended by all the faculty members of the Management Department.

The speakers have presented on Consumer Protection, Grounds of filing a consumer complaint, Procedure for filing a consumer complaint in court and the consumer protection commissions. Various Case laws decided under the Consumer Protection Act in the area of Unfair Trade Practice, Medical Negligence, Banking, Insurance, Housing & Real Estate, Electricity, water & telecom services and Education were discussed at length by the speakers. This was followed by an interesting interaction of the students with the experts.







